

Dental Claims Checklist



Identify your policy *(Please include at least three pieces of identifying information.)*

Policy number.

Policyholder's name.

Policyholder's date of birth.

Policyholder's address.

What you need to file a claim

Patient's name and date of birth.

Completed ADA form or itemized bill.

Patient's relationship to policyholder.

Definitions & acronyms

- American Dental Association (ADA).
- Authorization to obtain information (AU). *(This allows Aflac to request additional documentation on your behalf.)*
- Payer ID - 58066 - Code used by providers to submit claims electronically to Aflac. NY Payer ID is 52080.

Proof of services *(Please obtain the supporting documents for the corresponding benefit.)*

Completed ADA form or itemized bill

- Must include ADA codes.
- Date of service and charges. *(Benefits cannot be paid from a treatment plan.)*
- For fillings we also need the tooth surface area and oral cavity area.

MyAflac® helpful tips:

My Claims



Follow your claim from start to finish and receive alerts if we need additional information through our integrated Claim Status Tracker.



My Coverage

Here you'll find a copy of your policy and benefit details to see what's covered and benefit amounts.



My Account

Enroll in direct deposit and receive claims benefits faster. Be sure to enroll at least 24 hours before filing a claim. Otherwise, we will mail you a check.