

A recent Executive Order issued by Governor Cuomo, together with recent amendments to the insurance and banking regulations issued by the New York State Department of Financial Services, extend grace periods and give you other rights under your life insurance policy if you can demonstrate financial hardship as a result of the COVID-19 pandemic. **These grace periods and rights are currently in effect but are temporary, though they may be extended further.**

Review these resources for additional information:

- **Additional information.** Please check the Department's website at <https://www.dfs.ny.gov/consumers/coronavirus> for updates.
- **Regulation language.** Review the [Executive Order](#) and [regulations](#) directly for more information.

Here's an overview of the Executive order:

- **Insurance Payments - Grace Period.** If you can demonstrate financial hardship as a result of the COVID-19 pandemic, your insurer must extend to 90 days the applicable grace period for the payment of premiums and fees under your life insurance policy. If you do not make a timely premium payment and can demonstrate financial hardship as a result of the COVID-19 pandemic, your insurer may not impose any late fees relating to the premium payment or report you to a credit reporting agency or a debt collection agency regarding such premium payment.
- **Catching up on Overdue Insurance Payments.** The regulations also require your insurer to permit you to pay the overdue premium over a 12-month period if you did not make a timely premium payment due to financial hardship as a result of the COVID-19 pandemic and can still demonstrate financial hardship as a result of the COVID-19 pandemic. This also applies if the insurer sent you a nonpayment cancellation notice prior to March 29, 2020.
- **How to Demonstrate Financial Hardship.** If you are unable to make a timely premium payment due to financial hardship as a result of the COVID-19 pandemic, you may submit to your insurer a statement that you swear or affirm in writing under penalty of perjury that you are experiencing financial hardship as a result of the COVID-19 pandemic, which the insurer shall accept as satisfactory proof. Such statement is not required to be notarized.

Where to go for customer support:

- Website: <https://www.aflac.com/contact-aflac>

Remember, updates are ongoing. Please check the [Department's website](#) at frequently for up-to-date information.