

# At Aflac, corporate social responsibility is how we put our purpose into action.



Aflac was named a **World's Most Ethical Company** by the Ethisphere Institute for **12 consecutive years**.

“We were founded on a tradition of service and customer loyalty. When you embrace The Aflac Way, you honor the legacy of those who paved the way for our success.”

— Dan Amos, Chairman and CEO, Aflac Incorporated

## Aflac Gives Back



Aflac raised more than **\$133 million** to support childhood cancer through 2018.



In 2018, 450 employees logged a total of **15,356 hours** of volunteer work—

an impressive **29% increase** in total hours logged over the previous year. 



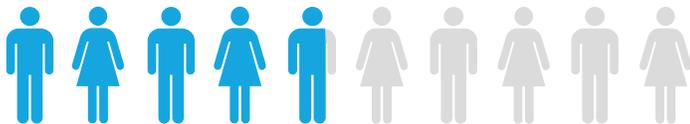
Points of Light named Aflac to its **Civic 50 list of the Most Community-minded Companies in the U.S.**



Aflac distributed nearly **2,000 My Special Aflac Ducks®** for children undergoing cancer treatment at **more than 100 hospitals**.

## Aflac is Inclusive

Aflac hired more than **550 new employees**.



**48% of new hires** were ethnic minorities



**57% of new hires** were women

## Aflac Protects the Environment

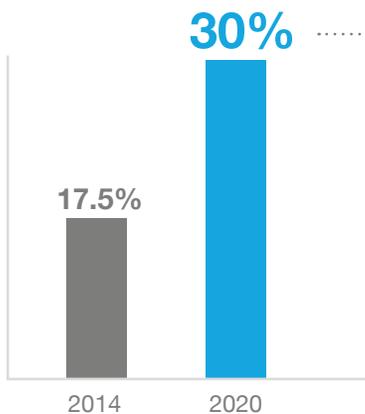


In 2018, Aflac received ISO (International Organization on Standardization) **14001:2015 certification in environmental management** for enhancing its environmental performance.

Aflac was the first insurance company to receive the ISO 50001:2011 certification in recognition for outstanding energy efficiency planning, which Aflac has held since 2013.



## Aflac's Purpose is International



Aflac Japan continued its Global Women's Empowerment Program to raise the percentage of women in leadership positions from 17.5% in 2014 to **30% in 2020**.



At Aflac Japan, **29.8%** of leadership roles are held by women as of 2018.



The Aflac Scholarship Fund for Childhood Cancer Survivors and Children of Cancer Victims has awarded more than

**2,600 scholarships**  
in Japan.



The Aflac Parents House provides comfortable accommodations for pediatric patients and their families during treatment. Supported by generous donations from Aflac Japan's sales agents, employees and officers, three Parents House locations – two in Tokyo and one in Osaka – have assisted more than **130,000 children and families**.