



TREND 3

# Employees expect expanded benefits to help them feel secure at the workplace.

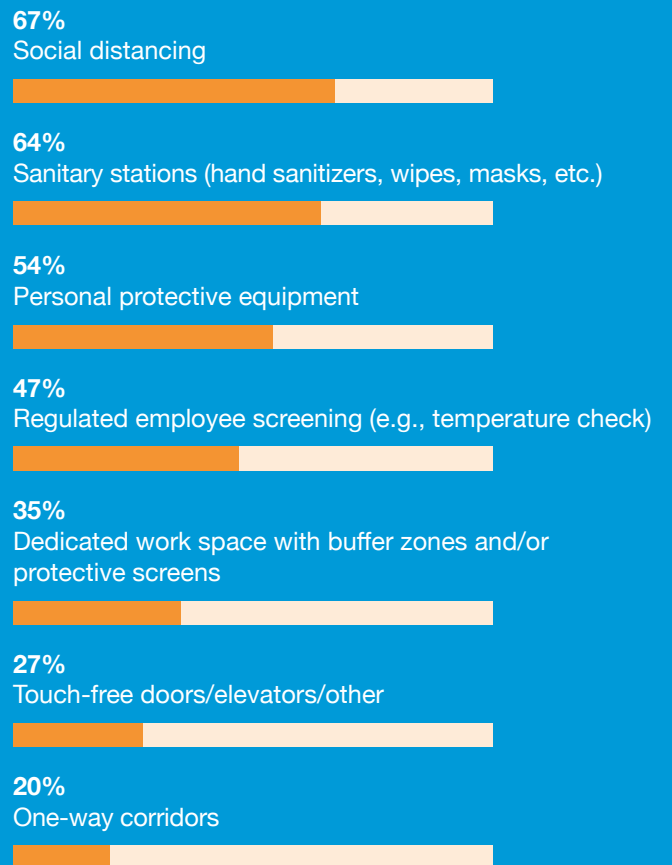
In light of the COVID-19 public health crisis, more than 3 in 5 employees expect protection measures like social distancing and sanitizing stations to help them feel more secure at the workplace. Employees also expect more support from their employers by way of their benefits packages. A full **63%** expect at least one expanded benefit such as supplemental insurance or telemedicine options, and **45%** expressed high interest in pandemic insurance to help protect their income.



As of today, are you comfortable with your employer having its workforce at or transitioning back to a physical work location?

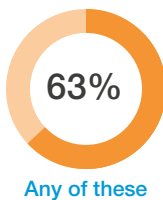


As a result of COVID-19, do you expect your employer to offer any of the following protections to make you feel more comfortable going to a physical worksite? Select all that apply.

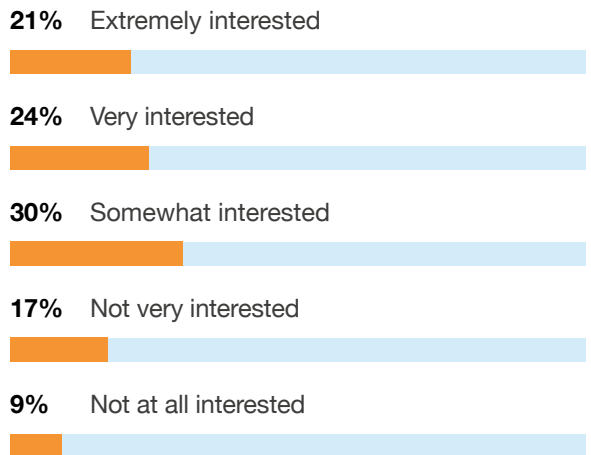


**Do you expect your employer to offer any of the following benefits to make you feel more comfortable going to a physical worksite? Select all that apply.**

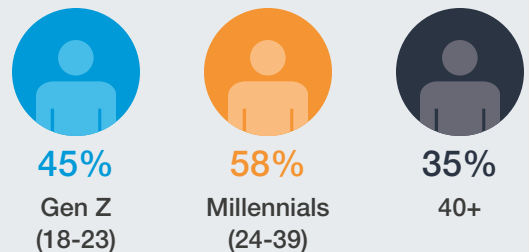
- 27%** Coverage for all medical costs (even deductibles) in the case of illness
- 26%** Expanded major medical health insurance coverage
- 26%** Telemedicine options
- 26%** Mental health assistance
- 23%** Supplemental insurance options like short-term disability, hospital indemnity, critical illness
- 17%** Bill negotiation



**If offered at a reasonable cost, how interested are you in purchasing supplemental insurance to help offset financial costs related to COVID-19 or other pandemics to protect your income?**



Millennials are most likely to be extremely or very interested:



The 2020-2021 Aflac WorkForces Report is the 10th annual Aflac employee study examining benefits trends and attitudes. The employer survey, conducted by Kantar on behalf of Aflac, took place online between June 12 and June 30, 2020. The survey captured responses from 1,200 employers across the United States in various industries. The employee survey, conducted by Kantar on behalf of Aflac, captured responses from 2,000 employees across various industries and business sizes between July 7 and July 21, 2020. For more, visit [aflac.com/awr](http://aflac.com/awr).